

APPENDIX 1

Priority:	Safe Communities
Sub-Priority:	Community Safety
Impact:	Keeping people and communities safe

What we said we would do in 2013/14: -

- 1. Make a difference through our Community Safety Plan by:**
- Working with young people to raise greater awareness of domestic abuse and sexual violence;
 - Improving the range of services available for people recovering from drug and alcohol misuse: and
 - Developing a partnership approach to deal with the harm caused by alcohol misuse.

Progress Status	Progress RAG	A	Outcome RAG	G
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Work on the North Wales Community Safety Plan is now at an advanced stage. A draft of the Plan was considered (and approved) at 13/11/13 meeting of Safer Communities Board (SCB). The final plan will be produced before March 2014.

Working with young people to raise greater awareness of domestic abuse and sexual violence - All secondary schools plus 2 Colleges to date have been receptive to the production of the Cats Paw Theatre Company. All 12 secondary schools plus 2 Colleges in the county will access the production during 2013/14. It is aimed at Year 9 students. Since 1st April 2013 six schools covered: Flint, Holywell, Elfed, John Summers, Argoed & Richard Gwyn. It was known that quarter 3 activity would be lower given the preparations for Christmas and school holidays. All secondary schools and the two colleges are scheduled to view the performance before the end of the 2013/4 academic year.

In terms of substance misuse, the Welsh Government has identified a suite of key performance indicators (KPI's) to nationally monitor and benchmark progress in this area of work. Regionally a multi-agency Data Group meets routinely to assess and review the position in North Wales, and where appropriate seek to identify any anomalies within data reporting and service performance.

Over the past quarter, Flintshire has shown a distinct improvement with KPI 2, and has exceeded its aspirational target of 80%. Overall, we are showing improvements throughout the services that are monitored. Progress has also been seen with respect of KPI6 (Treatment Completes).

Work has been on-going throughout the year to promote the Community Safety Partnership's activities in the local press. During quarter 3 articles relating to the 'White Ribbon' Campaign, Alcohol Awareness Week and the Christmas Campaign have been featured.

The OWL on-line tool continues to be used extensively by partners. During quarter 3 a customer service questionnaire was undertaken. 1344 responses were received from Flintshire and Wrexham residents. The findings are currently being reviewed, and will be shared with partners in quarter 4.

The Partnership continues to adopt a responsive approach to emerging crime and disorder issues through the various fora it supports.

Members of the Partnership were invited to attend a meeting of the 'Community Profiling and Partnerships' Scrutiny Committee in November to provide a mid year update to Members. The update and report was very well received.

The only area of concern to highlight is the substantial reduction in grant funding that the Partnership receives from the Police and Crime Commissioner which funds key posts.

Achievement will be measured through:

- Finalising the North Wales Community Safety Plan
- Fewer high risk repeat victims of domestic abuse
- Delivery of training sessions to young people regarding domestic abuse and sexual violence
- 'Completed Treatments' and waiting times for substance misuse services

Achievement Milestones for strategy and action plans: (Lead Officer – Interim Head of Public Protection)

Finalising the North Wales Community Safety Plan by 31st March 2014 - **Draft considered and approved at 13/11/13 meeting of SCB**

Achievement Measures	Lead Officer	2012/13 Baseline Data	2013/14 Target	Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
Fewer high risk repeat victims of domestic abuse	Interim Public Protection Manager	28%	28%	28%	27.1%	G	G
Delivery of Training Sessions to young people regarding domestic abuse and sexual violence. Progress milestones for the improvement :							
Numbers of schools accessing Cats Paw Theatre Productions	Interim Public Protection Manager	N/A	12 (100%)	12 (100%)	6 (50%)	A	G
Percentage of young people reporting increased awareness following Performances of Cats Paw Production	Interim Public Protection Manager	N/A	85%	90%	85%	G	G
Completed treatments and waiting times for substance misuse services. Progress milestones for the improvement:							
Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)	Interim Public Protection Manager	74.75%	80.00%	80.00%	83.33%	G	G
Treatment Completes (KPI 6)	Interim Public Protection Manager	68.32%	80.00%	80.00%	72.29%	A	G

Risk to be managed – How we can improve the public’s perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)	
H	H	R	<p>Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer.</p> <p>Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns.</p>	L	L	G	<p>Increase promotion of success stories of reduction in crime through publications such as Your Community Your Council</p> <p>Further engage with service user groups ad develop questionnaire for OWL users.</p>	Interim Public Protection Manager	↓	L	M	G

Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)	
H	H	R	<p>Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led.</p> <p>Work collaboratively with partners across North Wales to develop a consistent</p>	M	M	A	<p>Adopt a responsive approach to addressing emerging issues and trends through:</p> <ul style="list-style-type: none"> Annually reviewing the effectiveness of the CSP groups. Provide regular updates of progress to the statutory Overview and Scrutiny Committee. Support the Local Service Board in understanding its new community safety duties. <p>Support the work of the North Wales Safer Communities Board through:</p>	Interim Public Protection Manager	↔	L	M	G

			<p>approach to address community safety issues that will realise improved sharing of expertise and resources.</p> <p>Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.</p>			<ul style="list-style-type: none"> ▪ Work undertaken regionally in relation to the 10,000 Safer Lives Programme: ▪ Support the demands of the substance misuse Area Planning Board; ▪ Develop regional services to reduce youth crime through the Youth Crime Prevention Fund. <p>Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2014.</p>					
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2. Implement the anti-social behaviour strategy for Council tenants				
Progress Status	Progress RAG	A	Outcome RAG	G
<p>The Anti-Social Behaviour Policy (ASB) was supported by the Housing Overview and Scrutiny Committee and adopted by Cabinet in 2013. Briefings were held with the Housing Teams throughout August and September and went live with our new ASB System on 5th November 2013.</p> <p>The reporting measure which has been adopted is the Housemark Suite of reports which the Housing Service will upload to Housemark to Benchmark our service nationally. As the system went live in November, the first full quarter of performance information will not be available until April 2014 which will be for Q4 2013/14.</p> <p>The project on developing Hate Crime reporting in Housing has been deferred until 2014/15 due to pressures on the training budget.</p> <p>Achievement will be measured through:</p> <ul style="list-style-type: none"> An effective anti-social behaviour strategy for Council Tenants <p>Achievement Milestones for strategy and action plans: (Lead Officer – Interim Public Protection Manager / Head of Housing) Provision of Hate Crime Training and Review of Reporting arrangements in Housing – January 2014 Establishment of reporting procedures for hate crime and incidents in Council housing in conjunction with Safer Wales – December 2013 Establishment of a measure/set of measures in relation to antisocial behaviour of Council Tenants – December 2013</p>				

3. An effective Workplace Domestic Abuse Policy				
Progress Status	Progress RAG	A	Outcome RAG	G
<p>Policy has now been launched and is available on Flintshire County Council Infonet together with details of Link Officers.</p> <p>Two training sessions have been held at Northop College to assist managers and staff in using the Policy with 16 managers attending. Training sessions are booked through i-Trent and is also used to monitor attendance at the sessions.</p> <p>Presentation delivered to Community Services Directorate Management Team to promote. Agreement to include information on the Policy in the Community Services Bulletin.</p>				

Welsh Government to issue detailed guidance later on in 2013 in terms of how the usage of the policy can be monitored.

Achievement will be measured through:

- Implementing an effective Workplace Domestic Abuse Policy

Achievement Milestones for strategy and action plans: (Lead Officer – Interim Head of Public Protection / Head of HR&OD)
Implementing an effective Workplace Domestic Abuse Policy. Progress milestones for the improvement: Development of a mechanism to collate and report the numbers of managers accessing training – March 2014

4. Reduce the fear of crime by making best use of the latest technologies including closed circuit television

Progress Status

Progress RAG

A

Outcome RAG

G

Following a decision by the Minister for Local Government and Communities, to withdraw support relating to a capital grant allocation of £2.4m from the regional collaboration fund, the North Wales Regional Leadership Board decided to bring the regional CCTV project to a close.

An internal officer working group has been established and the purpose of the group is to look at recommendations within the Cabinet report of the 23 April 2013 that:

- The Council considers its options for future service including a continuing local service and a sub-regional option with one or more councils and North Wales Police
- That the Council scope the second phase review in partnership with North Wales Police and other partners.

At an initial officer working group held on 15 May 2013, there was a general view that a joint work approach with North Wales Police (Eastern Division) and Wrexham County Borough Council was a model that was worthy of further exploration, together with a model that saw Flintshire continuing to deliver its own CCTV service independently.

The three models currently being explored are:

- A joint CCTV Control Room based at Redwither Tower in Wrexham which would serve both Wrexham County Borough Council

and Flintshire County Council;

- A joint approach with North Wales Police (Eastern Division) based at a new police HQ in Llay;
- Flintshire continuing to deliver its own CCTV service independently from County Hall or Ewloe.

A Project Board consisting of Senior Officers from Wrexham, Flintshire and North Wales Police has also been established.

There is no agreed timetable for implementing the changes in Flintshire however:

- Wrexham County Borough Council has expressed a wish to relocate their existing CCTV control room to Redwither Tower by September 2014.
- North Wales Police have indicated the new police HQ in Llay will be operational by December 2016.
- FCC have extended existing SLA's with Town & Community Councils until end March 2015.

Achievement will be measured through:

- Meeting the agreed timetable for implementing changes to CCTV provision

Achievement Milestones for strategy and action plans: (Lead Officer – Interim Public Protection Manager and Head of Development and Resources)

Review of current provision supported by statistical information on crime detection to enable a review of the scale and location of existing fixed camera network – September 2013

An analysis of council operated CCTV cameras in relation to crime and ASB hotspots in Flintshire and Wrexham, between the date ranges 01/07/2012 to 30/06/2013, was carried out by the Community Safety Partnership in July 2013.

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)	
H	H	R	Ensure the funding arrangements which are currently in place with T&CC's and North Wales Police are maintained.	M	M	A	<p>Work collaboratively with partners from neighbouring Authorities and North Wales Police to develop an operating model for the provision of CCTV that will realise the sharing of resources and expertise.</p> <p>Further engage with service users and explore new income streams.</p> <p>Explore examples of best practice in collaborative working within the CCTV service provision.</p>	<p>Interim Public Protection Manager</p> <p>Head of Development & Resources</p>	↔	L	M	G

5. Develop a better understanding of how the Council can prevent human trafficking and sexual exploitation as part of a Safeguarding Strategy			
Progress Status	Progress RAG	A	Outcome RAG
<p>The review of the Sexual Exploitation Risk Assessment Framework (SERAF) has been completed jointly with North Wales Police, and will progress with a view to joining up with Wrexham SERAF. A risk assessment tool and resource pack has been developed. Information is being shared through the multi agency forum. Two information sharing meetings have been held and a third one is planned. Cases causing concern are discussed – we are already seeing the benefit of this joined up approach.</p> <p>The Terms of Reference of the Missing Children & Child Sexual Exploitation Task Group have been agreed. A measure for missing episodes is being developed. Children’s Social Services Management Team have revisited the Waterhouse recommendations in the context of Operation Pallial, and will be reviewing the outcomes from the Jillings Report in the Spring – an action plan will be developed if there is anything outstanding.</p> <p>Training in the prevention of human trafficking and child exploitation has been rolled out to the multi agency group. Two training sessions have so far been held which were well attended. A further two half day workshops are planned, with places for 40 delegates.</p>			
<p>Achievement will be measured through:</p> <ul style="list-style-type: none"> • Agreeing an effective, extended Safeguarding Strategy <p>Achievement Milestones for strategy and action plans: (Lead Officer – Head of Children’s Social Services) Agreement of Terms of Reference for Missing Children & Child Sexual Exploitation (CSE) Task Group – March 2014 Establish a mechanism to record the number of missing episodes – March 2014 Roll out of Human Trafficking training via FWLSCB – March 2015</p>			